



LEARN THE ITIL® INDUSTRY BEST PRACTICES & BE AN ITIL® CERTIFIED PROFESSIONAL

Learn the ITSM Best Practices from ITIL® Expert

What is ITIL®?

- √ IT Infrastructure Library, the most commonly used IT Service Management Best Practices for the Service Industry today
- √ Developed by Office of Government Commerce (OGC) UK, the most preferred service management framework by the service industry
- √ Collection of commonly used industry terms and the best ways to manage a service industry
- √ PMP (Project Management Professional) certification is for projects while ITIL® is for services and operations

What ITIL® contains?

- √ The core publication contains five books on
 - Service Strategy
 - Service Design
 - Service Transition
 - Service Operation
 - Continual Service Improvement

WHY CERTIFY for ITIL®?

- √ The Certification has a Worldwide Recognition
- √ The Certification signifies that the holder of the certificate has an understanding of Best Practices for IT Service Management
- √ The global customers prefer ITIL® certified professionals to work on their projects.
- √ Certification lays the groundwork for a career road map for IT Professionals

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Check.. <http://www.apmg-international.com/AccreditedOrganisations/VedangSoftware.aspx>



CERTIFICATION LEVELS:

- ✓ Foundation Certificate in ITIL® (2 Credits)
- ✓ Intermediate Certificate (5 papers of 3 credits each OR 4 papers of 4 credits each)
- ✓ Manager's Certificate (MALC) (5 Credits)

Holder of above 3 (with 22 credits) gets ITIL® Expert Qualification, the Most coveted for the Services and Operations as PMP is for projects

THE TRAINER:

- ✓ Possesses ITIL® Expert Qualification in addition to a doctorate degree from premier Indian Institute of Technology (IIT) Delhi
- ✓ Has got rich industry experience of more than 20 years working with the IT service industry
- ✓ Has trained and got certified thousands of IT professionals on ITIL® from across the globe

THE KEY DIFFERENTIATORS:

- ✓ A rigorous training on ITIL® concepts and best practices with lots of real life examples and scenarios
- ✓ Good Quality, easy to use learning material
- ✓ Mock exams to practice fundamental concepts learnt
- ✓ Examination opportunity on the last day of training
- ✓ 100% success rate to all previous training participants
- ✓ One Month Free access to our online learning portal

SO ADD THAT BIG PLUS TO YOUR CV:

Be ITIL® **Certified** & add BIG value to your CV: Write to ceo@vedangsoftware.com or call at +91 9899426283 or SMS to: +91 9718503597